Optimize the performance and lifetime of your ProDSS Meter.

Why purchase a Service Plan?

- ProDSS Factory Service Plans cover annual check-up and standard replacement parts.
- Service Plans are less expensive than the price of the same services purchased separately.
- Minimize down-time and risks of data loss by keeping equipment in top working order.
- Use today’s budget to protect your investment for years to come!

What does the Service Plan include?

Preventative Maintenance

- Equipment cleaning
- Replacement/lubrication of all o-rings and sealing surfaces
- Firmware updates to handheld and sensors
- Evaluation of the complete system: Handheld + Cable + Sensors
- Calibration of all included sensors with KorDSS Calibration Reports
- Sensor power draw check

All Standard Replacement Parts

- ODO cap with 1-year warranty ($125 value)
- pH or pH/ORP module with 1-year warranty ($250 value)

Priority Treatment

- In the event of unexpected repair needs, the Service Center will complete the evaluation and send an estimate within 5 business days for DSS Factory Service Plan owners ($100+ value)
- Free return shipping
What equipment is covered?

ProDSS Handheld + 4-Port Cable + Sensors

Coverage Options

<table>
<thead>
<tr>
<th>ProDSS 4-Port Cable</th>
<th>1-year</th>
<th>$600</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>2-year</td>
<td>$1,200</td>
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<tr>
<td></td>
<td>3-year</td>
<td>$1,800</td>
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</tbody>
</table>

How are plans tracked?

Customers will receive a Service Plan Certificate that includes the ProDSS serial number. When it is time to send in the meter, simply include a copy of the Certificate with the Product Return Form.

Go to YSI.com/Repair for return instructions.

Terms

- Plans offered with new ProDSS Meter purchases only
- Plans must be purchased with the meter or within 60 days of shipment of the meter
- Coverage lasts for up to 3 years from when the meter is purchased
- Each plan covers a single ProDSS Handheld, 4-port cable, and up to 4 sensors
- Plans cover labor and standard replacement parts for one check-up per year
- Standard replacement parts include one ODO sensor cap and one pH or pH/ORP sensor module
- Plans do NOT cover ISE modules or more than one each of the standard replacement parts per year, unless failing under warranty
- Labor for non-plan maintenance is not included; however, evaluation of qualifying equipment will be expedited
- Repairs to damaged parts are not covered, unless a result of a defect under warranty
- Plans are only available for purchase within the United States